



# Richards-Wilcox®

## Garage Doors

### **ALUMATITE WARRANTY STATEMENT (A175, A200 & A300)**

#### **DOOR SECTIONS**

Richards-Wilcox® warrants the door sections against defects in material and workmanship for five (5) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser.

#### **HARDWARE**

Richards-Wilcox® warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

#### **SPRINGS**

Richards-Wilcox® warrants springs against defects in material and workmanship for one (1) year from date of delivery to the original purchaser. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

#### **ARMORBRITE™**

Doors equipped with AmorBrite powder coat carry a warranty against cracking or peeling (losing adhesion) for three (3) years from date of delivery to the original purchaser.

#### **WARRANTY LIMITATIONS and EXCLUSIONS**

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Richards-Wilcox personnel, Richards-Wilcox will, at its option, repair or replace the defective door components. Labor charges for the installation or repairs shall be the responsibility of the consumer and must be performed by a qualified installer. This warranty applies only to doors that are professionally installed by a qualified installer.

This limited warranty extends only to the original purchaser, provided the door is installed in the original purchaser's place of business. This limited warranty is not transferable. This limited warranty does not apply to any damage or deterioration to the door caused by abuse, negligence, missing components, accidents, use of pressure washers, dents or scratches. Shavings from trolley rails not properly removed and cleaned from the exterior door surface causing rust are not covered by this warranty. Failure to provide proper maintenance voids this limited warranty. Field applied paint failure is not covered by this limited warranty. Refer to the Care and Maintenance Instructions and Painting Instructions. This limited warranty does not apply to damage caused by fire, an act of God, accident, vandalism or graffiti. Damage or deterioration caused by saltwater coastal areas (within two miles), hazardous or corrosive chemicals and fumes including, but not limited to, alkaline, acids, muriatic acids, road salt or salt environments, harsh cleaning agents, and fertilizers are not covered by this limited warranty. This limited warranty does not apply to building damage caused by moisture infiltration through or around the door. A garage door system is water-resistant, but not waterproof. When a garage door system is properly assembled, installed, and maintained the risk of significant water infiltration is low. Richards-Wilcox shall not be liable for any consequential or incidental damages. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you. Claims for defects in material and workmanship covered by this warranty shall be made in writing with proof of purchase and photographs of the product in question to the dealer from whom the product was purchased or call Richards-Wilcox at 1(800) 667-1572 within the warranty period. Richards-Wilcox may choose to have the product returned for inspection. This limited warranty gives you specific legal rights.

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